

## **Redemption and Terms & Conditions**

### **Redemption of Gift Vouchers :**

*Gift vouchers may be redeemed at the Beech Hill Hotel, Newby Bridge Road, Windermere, LA23 3LR. Tel: 0844 5027587 Email: reservations@beechhillhotel.co.uk*

*If the gift voucher is for a Stay at the Hotel, please contact the hotel to check availability and book the stay letting the reservations team know a Stay voucher is being used. Then use the voucher at the hotel to settle the account.*

*If the gift voucher is for an Event or Dining at the Hotel, please contact the hotel to book your table letting the reservations team know an Event/Dining voucher is being used. Then use the voucher to settle the account.*

*If the gift voucher is for a Celebration Package at the Hotel, please contact the hotel to arrange the celebration package on arrival or during the stay letting the reservations team know a voucher is being used. Then use the voucher at the hotel to settle the account.*

*Monetary vouchers may be used at the hotel to purchase any services that the hotel offers.*

*In all cases please provide photo and address identification as this assists ensuring the security of the gift vouchers.*

### **Terms & Conditions:**

*Gift vouchers can only be redeemed at The Beech Hill Hotel. Gift vouchers cannot be exchanged for cash.*

*Monetary, Dining and Celebration gift vouchers are valid for 12 months from the issue date.*

*Ticket gift vouchers are only valid for the event to which they relate, the date of which will be identified in the description of the Ticket gift voucher purchased.*

*Stay gift vouchers are normally valid for 12 months from the issue date unless specifically amended in the description of the Stay gift voucher purchased.*

*Gift vouchers should be treated as cash. The Beech Hill Hotel will not accept liability for lost, stolen or illegible vouchers.*

*The Beech Hill Hotel cannot guarantee the requested delivery dates of posted items*

*The Beech Hill Hotel reserves the right to amend the terms and conditions of gift vouchers at any time. This does not affect your legal rights.*

*The Beech Hill Hotel's standard terms and conditions (available at [www.beechhillhotel.co.uk](http://www.beechhillhotel.co.uk)) apply to any services provided by the Beech Hill Hotel for the redemption of gift vouchers.*

*Gift vouchers are issued by Beech Hill Hotel Limited. Registered in England no. 6746922 at registered office: No 2 The Grange, Altrincham Road, Wilmslow SK9 5ND.*